

Appendix C

From: Janet May

Sent: 23 March 2022 19:11

To: Licensing Shared Email

Subject: Objection

Objection to License extension Delaneys Castle Road

I am writing to object to the application to extend the alcohol license at Delaneys, Castle Road.

Noise and disruption is ongoing. I attach a few email trails of some of the incidents from various dates - but I can provide proof of all incidents if required. I keep everything meticulously documented in the event of any doubt in my word and honesty - so rest assured I have proof of everything !

I have made many attempts to resolve noise issues over the last 12 months directly with Belinda and can provide all emails exchanges if required.

Belinda now has a full time additional business venture elsewhere and therefore is not at the premises very often anymore.

Unfortunately, the staff don't seem able to do as they are asked.

Belinda has made promises in order to get her license extended - but despite her best of intentions it is quite clear it is impossible to keep to them without being there to supervise her staff constantly.

The main issues throughout have been the back door being left wide open constantly (all the way throughout the winter aswell!), volume of music and the late finish times clearing up after they close.

Soundproofing was carried out above the kitchen area - but this was absolutely pointless when the door is kept open constantly - so the noise and music carries through regardless and staff traffic under the back door for breaks is still an issue as conversations are clearly audible.

Belinda stated the door has to be kept open because of the cooking.

At the hearing the issue was raised and Belinda stated she does not need an extractor fan so she can close the door as only light meals are being cooked - if this is the case surely there isn't a need for the door to be left open constantly?

I have asked and asked and asked for the door to be closed - particularly after 9pm on Thursday, Friday and Saturday and this has not been done - I have monitored it closely.

In addition, further incidents have led to complaints and this is when they leave 10-10.30 pm on a Thurs, Friday and Saturday. So, now with this new application extension - they will be there banging around until 12 at night if not later. They are there until 10-10.30 pm the with current 9pm license.

At the hearing it was stated there would never be a request for later license and here we are a year later with it being just that.

I believe you have an ongoing file of complaints which have been made from all residents over the last 12 months - so I assume you will revisit these to support objections made? People have taken time and effort to tell you why this license should not be extended with reasons and evidence, I sincerely hope the objections received and what people are stating is taken seriously.

In conclusion, the fact that Belinda is fully aware that her business and noise which is now licensed premises is a nuisance to all the residents around her in the late hours - yet she still wants to press on no matter who she inconveniences is very disappointing.

Kind regards

Janet & Anthony May

Flat 1 Castle Road

Directly above Delaneys